



GemSeek

Implementation and Support Analyst

Who are we?

Advisors for growth. Our team helps business leaders with decision support analytics that have a direct impact on bottom line and competition. A fast growing research, market intelligence and analytics company headquartered in Amsterdam with offices in Sofia and Middle East. Our clients are F500 multinational companies and leading consultancy firms in Western Europe. We help our clients make informed decisions about their business growth opportunities based on rigorous analyses and forecasts. We attribute our growth and success to our exceptional employees!

What do we need?

We are in a search for an **Implementation and Support Analyst**

Our partner is a Silicon Valley unicorn, a leading software solution provider for Customer Experience Management programmes.

Required skills:

Essential Skills:

- Bachelor's degree
- Fluency in English
- At least basic knowledge of JavaScript, XML, HTML
- Business Analysis/ Project Management experience
- Excellent communication skills
- Multitasking and work under pressure skills
- Willingness to work in a team
- Integrity
- Resilience

Additional skills:

Desired Skills:

- Fluency in German, French, Spanish, Italian or any other European language
- Previous work experience in web platform operations
- Previous work experience in market research and consultancy

If you think you have the essential skills outlined above and some of the desired ones and you are willing to spend some time abroad, then you're ready to be part of our team. As part of your day to day work you will be contributing to our partner's client success stories, working closely with its employees and clients.

What we can offer you?

Why work with us?

Because we are a modern company where talented professionals unleash their potential and test their limits; because you will receive an excellent remuneration package, additional health benefits; doing something that inspires you; because we are all about having fun and enjoying our time in the office; because we believe that being BRAVE, OPEN, HUMAN, PROUD and CLIENT CENTRIC is the formula for our incredible results!

Are you interested? Become part of our team! We are looking forward to reading your resume!

