



TRAVELER`S BEST FRIEND FLUENT IN GERMAN, FRENCH, TURKISH OR RUSSIAN + ENGLISH

With this role you have the chance to be a part of a world leading brand in the hospitality industry.

Our support team will be responding to end customer queries and provide high-quality customer service, related to reservations, payments, vacation advise, etc.

This would be the right role for you if you:

- **Would love to work for the travel/hospitality industry, helping international travelers with their queries;**
- **Have a passion to support customers with great service in a friendly, confident and knowledgeable manner;**
- **Have an ambition to achieve sales metrics and goals;**
- **Conduct data entry and accurate case management;**
- **Are a great team worker, and want to work within a dynamic multinational environment.**

What will you need to become our next top performer?

- **Fluency in GERMAN, FRENCH, TURKISH OR RUSSIAN;**
- **Fluency in ENGLISH;**
- **Previous experience in hospitality/travel industry is a strong advantage;**
- **Proactive attitude, combined with excellent communication and soft skills;**
- **Decisive with the ability to multitask.**

If you have these skills and would like to join a great team, apply now!

Continue reading to see what we offer...

Life @ Sutherland:

- **A competitive salary and excellent social benefits package including: food vouchers, transportation allowance, VIP cards the Serdika Shopping Center, Health Insurance and Life Insurance;**
- **Corporate training;**
- **Team Building and social activities, opportunities for participation in voluntary work, charity causes, a buddy system for new colleagues from overseas, etc.;**
- **Reward and recognition programs;**
- **Great office locations.**

If you find this opportunity suitable for you and you want to develop your career in a company which upholds highest industry standards, please send your CV (in English) to

katerina.kurteva@sutherlandglobal.com

The information provided by you is personal and will privacy will be protected.

Due to the high volumes of applications we receive, only shortlisted candidates will be contacted.