

Customer Support Representative

C3i Solutions, an HCL Technologies Company, is a business process outsourcer providing 24/7 support to customers in over 175 countries. At C3i Solutions you can develop your technical knowledge and practice your language and customer service skills. We provide a jump start into the pharma industry for multi-lingual speakers. Take advantage of flexible working hours, top office locations and social benefits package!

For our office in **Sofia** we are attracting talented people and helping them develop their potential.

To ensure the expansion of our Operations Center we are now looking to recruit CUSTOMER SUPPORT REPRESENTATIVES with **English** and one of the following languages: **French, German, Spanish, Italian, Russian, Dutch, Turkish and Portuguese**.

The CUSTOMER SUPPORT REPRESENTATIVE is a direct link between the company and the customers located around the globe, looking for service. The function of the position is to help customers by providing information and guidance over the phone and via email.

Main responsibilities:

- Provide comprehensive support to pharmaceutical companies and life-science organizations personnel (doctors, nurses, patients, sales force, etc.).
- Adhere to high company standards for quality, accuracy, thoroughness, timeliness and consistency in customer care.

Job requirements:

- Fluency (verbal and written) in French, German, Spanish, Italian, Russian, Dutch, Turkish or Portuguese
- Fluency (verbal and written) in English
- Excellent interpersonal and communications skills
- Willingness to learn and obtain new skills and competencies
- Availability to work on shifts
- Ethics, Team work and Positive attitude
- Knowledge of MS Office, Windows and Internet applications

What we offer:



Competitive salary
and performance
bonuses



Opportunity for career
progression



Young and vibrant
team environment



Social benefits
package



Professional on-
boarding and on-
going trainings

* Part-time employment is also possible

Are you willing to build up your career with us? - We'll be happy to receive your resume in English!

#BeYourselfAtC3i and apply now at EUROJOBS@c3isolutions.com

Your personal data is secure with us.

** Only candidates selected for interview will be contacted